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| **Name:** |  | **Date Completed:** |  |

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| 1. **What is a medical emergency?** | |
| An injury or illness that is acute and poses an immediate risk to a person's life or long term health | Preserving life and minimising the consequences of injury and illness |

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| 1. **What 3 types of information do you need when calling for an ambulance?** | | |
| Your location/address | Your phone number |
| Details of what happened | Which emergency service you require |

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| 1. **What 2 pieces of extra information might you be asked for?** | | |
| Whether the casualty has a known medical history | Your age |
| Whether the patient is awake/conscious | What size feet the injured person has |

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| 1. **What you can do before help arrives?** | | |
| Go and have a coffee and wait for the ambulance | Call back if there’s a change in the casualty’s condition |
| Stay with the patient | Arrange for gates and doors to be opened |

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| 1. **Why should the time of the 999 call be recorded?** | | |
| To give you extra work to do | To enable us to monitor response times |

# Trainer Use Only

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| **Marked By:** |  | | **Signature:** |  | |
| **Score:** |  | **5** | **Pass or Fail:** | Pass | Fail |