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| **Name:** |  | **Date Completed:** |  |

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| 1. **What is a medical emergency?**
 |
| [ ]  An injury or illness that is acute and poses an immediate risk to a person's life or long term health | [ ]  Preserving life and minimising the consequences of injury and illness |

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| 1. **What 3 types of information do you need when calling for an ambulance?**
 |
| [ ]  Your location/address | [ ]  Your phone number |
| [ ]  Details of what happened | [ ]  Which emergency service you require |

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| 1. **What 2 pieces of extra information might you be asked for?**
 |
| [ ]  Whether the casualty has a known medical history | [ ]  Your age |
| [ ]  Whether the patient is awake/conscious | [ ]  What size feet the injured person has |

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| 1. **What you can do before help arrives?**
 |
| [ ]  Go and have a coffee and wait for the ambulance | [ ]  Call back if there’s a change in the casualty’s condition |
| [ ]  Stay with the patient | [ ]  Arrange for gates and doors to be opened |

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| 1. **Why should the time of the 999 call be recorded?**
 |
| [ ]  To give you extra work to do | [ ]  To enable us to monitor response times |

# Trainer Use Only

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| **Marked By:** |  | **Signature:** |  |
| **Score:** |  | **5** | **Pass or Fail:** | [ ]  Pass | [ ]  Fail |